

## EMPLOYEE SERVICE AWARD CEREMONY

### *Schedule of Events*

- 8:00 a.m. Award Recipient Pictures  
with Dr. William Wilson,  
President
- 8:15 a.m. Welcome and Prayer  
Neal Stenzel  
Chief Financial Officer
- 8:20 a.m. Breakfast buffet serving  
lines open
- 8:35 a.m. The Value of Customer  
Service Training Video  
Neal Stenzel  
Chief Financial Officer
- 8:45 a.m. Recognition of Longevity of  
Service Award Recipients  
Dr. William Wilson, President
- 9:00 a.m. Recognition of Customer  
Service Award Recipients  
Laura Bishop  
Vice President for University  
Development and Alumni
- 9:30 a.m. Closing Remarks  
Neal Stenzel  
Chief Financial Officer

*We truly appreciate  
not just the excellent work  
you do for the university,  
but also the years of  
dedicated service.*

**THANK YOU**



ORAL ROBERTS UNIVERSITY AND  
UNIVERSITY BROADCASTING, INC.

## EMPLOYEE **SERVICE** **AWARD** CEREMONY

**Thursday, September 29, 2016**

Skyline 60  
(Cityplex Towers 60th Floor)





## 2016 CUSTOMER SERVICE

### *Award Recipients*

Jon Anspaugh

Gwendolyn Fourte

Sandy Turnbow

Mary Kathryn Tyson

Dawn Weller

### *45 Years of Service*

Dr. Linda Dunham

### *40 Years of Service*

Laura Holland

Dr. Debra Sowell

Charles Zwick, Jr.

### *30 Years of Service*

Dr. Daniel Guajardo

Dr. Hallett Hullinger

Teresa Overcash

### *25 Years of Service*

Robert Canada

Keith Gogan

Gary Kern

Robert Kiel

Dr. Robert Thorpe

### *20 Years of Service*

Dr. Nancy Brainard

Misti Cussen

Bill Gordon

Gerald Isaacs

Dr. Mary Miller

Dr. James Norwood

Sally Shelton

Robert Stewart

Scott Sutton

Clifford Take

Sandy Turnbow

Dr. Kenneth Weed

David Winder

### *15 Years of Service*

Dr. James Barber

Marian Baumgardner

Carlos Chale'

David Chedester

Emanuel Davis, Jr.

Edward Ewe

Rhonda Gallagher

Randall Iwanaga

Brandi Joseph

Renee' Lohmann

Dr. John Matsson

Susan McMurray

Dr. Patrick Otto

Janice Render

Dr. Edward Watson

### *10 Years of Service*

Dr. Joann Allen

Michael Fleming

Dr. Elena Gregg

Kimberly Hill

Denise Hopper

Dr. Matthew Olsen

Felipe Ornelas

Eric Peterson

Tim Philley

Courtney Sanders

Tamara Turner

### *5 Years of Service*

Jonathon Baker

Roy Baker

Thomas Baker

Evan Blackburn

Randall Brown

Rebecca Bush

Terry Chenoweth

Wesley Davis, Jr.

Kim Falcon, Ph.D., CFRE

Jason Fletcher

Blake Freeland

Debra Gimlin

Kenny Humpleby

Jiwon Kim

Amanda King

David King

Laura Krohn

Landerous Meredith

Dr. Eric Newberg

Randy Patterson

Mark Pepin

Joe Ann Robinson

Mary Shields

Kerri Smith

Sean Sutton

Rachael Valentz

Dawn Weller