

# A helping hand after a loss



Managing a loved one's final affairs can be overwhelming. The amount of time and effort needed to close an estate can make an already stressful time even more difficult.

Your Beneficiary Companion Program can offer some relief and provide guidance to help with paperwork, notifications and other time-consuming details.

## Your Beneficiary Companion Program

Call anytime from anywhere.  
We're available 24/7 to assist you.

**U.S. and Canada: 1-877-823-5807**  
**Anywhere else (collect or direct):**  
**(240) 330-1422**

### Guidance Services

Dedicated Beneficiary Assistance Coordinators are available 24/7 to:

- **Answer any questions**
- **Offer guidance on how to obtain death certificate copies**
- **Manage notifications, including:**
  - Social Security Administration
  - Credit reporting agencies
  - Credit card companies/financial institutions
  - Third-party vendors
  - Government agencies

Call **1-877-823-5807** for your Beneficiary Companion Guidebook—a handy reference tool to help beneficiaries navigate through the aftermath of a loved one's death.

### Fraud Resolution

A deceased's identity is an attractive target for criminals—and relatively easy to obtain. Beneficiary Assistance Coordinators will help protect your loved one's identity and lend a hand in case their identity is stolen. Services include:

- **A credit report review with the beneficiary**
- **Suppression of the deceased's credit report or an offer to freeze/close the account with credit bureaus**
- **Full-service resolution assistance if the deceased's identity is stolen, including affidavit assistance, credit bureau and fraud department notification, help filing a police report, and creditor follow-up**

Group insurance policies are insured by Symetra Life Insurance Company, 777 108th Avenue NE, Suite 1200, Bellevue, WA 98004.

In New York, group insurance policies are insured by First Symetra National Life Insurance Company of New York, New York, NY. Mailing address: P.O. Box 34690, Seattle, WA 98124.

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