

## Group Policy FAQ's at the ORU music therapy clinic

ORU Music Therapy Clinic provides group music therapy services for assisted living facilities in the Tulsa area. Contract groups are comprised of residents from a specific long-term care facility and led by a board-certified music therapist. At least one facility staff/assistant is required to attend each session but additional staff may be necessary depending on the functioning level of the clients. Multiple sessions may be reserved. Client policy and procedure packets will be provided at the beginning of the semester.

### How does it work?

The ORU Music Therapy Clinic provides a hybrid format of sessions to enhance accessibility and feasibility:

#### On-campus:

Sessions are held in-person at the ORU Music Therapy Clinic. A minimum of 3 with a maximum of 6 clients is recommended per session due to space availability.

#### Off-campus:

Sessions are held in-person at the assisted living facility. A minimum of 6 individual clients with a maximum of 8 clients is recommended per group session

#### Online:

*Pre-recorded video:* The facility offers music therapy services to their residents through an online video. The ORU music therapy clinic will send the video at the beginning of the week and the residents will have the rest of the week to watch the video and participate. The ORU Music Therapy Clinic will also provide an online progress report template. Facilitators are asked to complete a progress report for each session following this template and email it to the clinic.

*Live sessions:* Residents may participate in an individual session with a board-certified music therapist once a week through an online platform to address individual needs.

### How does payment work?

The facility is responsible for collecting/managing payment, and the facility pays music therapy service fees to the ORU Music Therapy Clinic directly. Payments may be made in advance by month or semester (approximately four to four and half months) online or through check.

### What if a client can't attend? Is a refund given?

No. If a client is unable to attend due to illness or other circumstances, ORU Music Therapy Clinic does not provide a refund for individuals under group contract. If the absence of an individual patient continues for the rest of the semester, the contracted facility can replace the patient or rearrange the group after consultation with the music therapist.

### **Can different residents attend each week?**

No. Therapeutic goals and objectives are designed to meet the needs of the clients in the group. Therefore, it is recommended that the same clients attend each week.

### **How much do music therapy sessions cost?**

On-campus: \$12 per individual member

Off-campus: \$15 per individual member

Online (pre-recorded or live): \$12 per individual member

### **How long is the music therapy session and group contract?**

Music therapy group sessions are once a week for 45 minutes in length. The contract is based on Oral Roberts University semester calendar, approximately four months.